Timothy Friese Translator

Policies

Confidentiality

Rest assured that I will never share your document or any part of it with anyone, except in two cases: 1) I may use the service of a colleague translator as a proofreader, who in turn also guarantees full confidentiality; 2) I may use a non-identifying paragraph or section as a translation sample on this website or in communications with other clients.

If either of these cases is not acceptable, please inform me of the confidentiality terms you need via e-mail or when requesting your quote, and I will be happy to comply.

Payment

Payment is due within 30 days of receipt of invoice unless another date is agreed upon. Requests for other payment terms must be made when requesting a quote.

Job Cancellation

Any job cancelled by the client between confirmation and the delivery deadline is to be paid at a rate of \$50 plus the portion of the job completed (on a per-word or per-page basis according to the quote), but never more than the job quote.